

Terms of Use – Minn Skin LLC

Welcome to Minn Skin LLC ("we," "our," or "us"). By accessing or using our website and telehealth services (the "Service"), including asynchronous intake forms and scheduled phone or video visits, you agree to comply with and be bound by the following Terms of Use ("Terms"). If you do not agree with these Terms, do not use the Service.

1. Acceptance of Terms

By using our Service, you agree to be bound by these Terms. If you are accessing the Service on behalf of another individual (e.g., a minor or dependent), you confirm you have the authority to agree to these Terms on their behalf.

2. Eligibility

- You must be at least 18 years old.
- Patients under 18 may only use the Service with parental or legal guardian consent.

3. Use of the Service

Minn Skin LLC provides telehealth services for medical evaluation, certification (e.g., medical cannabis), and related care. Our Service may include:

- Submitting medical history via asynchronous intake forms.
- Scheduling **phone or video visits** with licensed providers.
- Receiving evaluations, recommendations, and guidance.

You agree to use the Service only lawfully and not to:

- Provide false or misleading information.
- Engage in fraud, harassment, or threats.
- Transmit malicious software or spam.

4. Account Creation

Some features may require account creation. You agree to:

- Provide accurate information and keep it updated.
- Protect account credentials and notify us of unauthorized access.
- Accept responsibility for all activity under your account.

5. Telehealth Services

- **Asynchronous Intake:** Intake forms are reviewed in non-real-time.
- **Scheduled Visits:** After submission, you will receive a link to schedule a **phone or video visit** for evaluation.
- **Provider Role:** Providers may diagnose, evaluate, and recommend treatment, but telehealth does not replace in-person visits for emergencies or urgent care.
- **EHR & Documentation:** The Service uses HIPAA-compliant EHR software (PracticeQ) and may use **AI dictation tools (e.g., Heidi)** to document visits.

6. Fees and Payment

- Telehealth services are cash-pay only; insurance is not billed.
- Payment is due at the time of service.
- You authorize Minn Skin LLC to charge your provided payment method for services rendered.

7. Confidentiality and Data Security

- Reasonable measures protect your PHI, but no system is 100% secure.
- PHI may be stored and processed in accordance with our Privacy Policy and shared with EHR software as needed.

8. Prohibited Uses

Do not use the Service to:

- Violate laws or regulations.
- Infringe others' rights.
- Disrupt or damage the Service.
- Send unsolicited communications.

9. Termination of Access

We may suspend or terminate your access at any time for violation of these Terms, unlawful conduct, or risk to health and safety. You may close your account by contacting us or following platform procedures.

10. Limitation of Liability

To the fullest extent allowed by law, Minn Skin LLC, its staff, and providers are not liable for:

- Your use or inability to use the Service.
- Provider actions or omissions.
- Data loss, security breaches, or transmission errors.

You acknowledge telehealth has inherent limitations, including potential delays or incomplete information.

11. Indemnity

You agree to indemnify and hold harmless Minn Skin LLC, staff, and affiliates from claims, losses, or damages arising from:

- Your use of the Service.
- Breach of these Terms.
- Violation of law or third-party rights.

12. Amendments

Minn Skin LLC may modify these Terms at any time. Changes will be posted with an updated "Effective Date." Continued use of the Service constitutes acceptance.

13. Governing Law & Dispute Resolution

- Governed by Minnesota law.
- Any disputes related to the Service are subject to binding arbitration by a neutral third party, limiting your right to pursue claims in court.

14. Contact Us

- **Email:** office@minnskin.com
- **Mail:** 5615 150th St. N., PO Box 363, Hugo, MN 55038

By using our Service, including submitting intake forms and scheduling **phone or video visits**, you acknowledge that you have read, understood, and agree to these Terms.

Effective date: 02/19/2026